



TUFWAY 10 YEAR PRODUCT WARRANTY

Satellite Industries, Inc. warrants the major plastic parts of its TUFWAY portable toilet against functional defects¹ in material or workmanship for a total period of 10 years (120 months) as described below.

WHAT IS COVERED. This warranty applies exclusively to plastic front, side panels, roof and tank of the TUFWAY portable toilet supplied and used commercially in the intended manner.

WHO IS COVERED. This warranty extends only to the original purchaser or lease of the TUFWAY portable toilet. Proof of purchase will be required.

PERIOD OF COVERAGE. Coverage under this warranty is for a total of 10 years (120 months) from date of receipt by customer. A part or repair supplied under this warranty will assume the balance of the original warranty period.

WHAT SATELLITE WILL DO. If plastic parts covered by this warranty incur a functional defect within the period of coverage, Satellite will provide replacement parts, or at its option, provide the material and instruction for restoration of the subject, at an age pro rata charge described below².

HOW TO OBTAIN COVERAGE. Customer must notify Satellite Industries, Inc. in writing to report defects under this warranty and to arrange for inspection of defective materials. Satellite may require inspection or other verification that goods are defective, which may include returning some or all of the parts (shipping prepaid by customer). Satellite will assume the cost of preauthorized shipping for parts found to be defective.

WHAT IS NOT COVERED. This warranty does not cover damage or failure contributed to or caused by: Not following Satellite assembly procedures, unauthorized modification, mishandling, misuse, use of incompatible solvents or other damaging chemicals, vandalism or accident. In no event shall Satellite be liable for labor costs or for incidental or consequential damages. The following parts are among those not covered under this warranty: bases, hinge components, springs, cables, fasteners, latches, toilet seat, urinal, paper guard, vent screens, vent pipe, sinks, and accessories.

¹WHAT IS "FUNCTIONAL DEFECT". For this warranty, functional defect shall mean breakage or other problem that prevents the TUFWAY portable toilet from functioning in accordance with usual practices in the portable toilet industry. Strictly aesthetic issues are not considered a functional defect.

²AGE PRO RATA CHARGE. The charge for each month from date of receipt to postmark date of defect notice will be 1/120 of the then current list price for the replacement part. A party seeking coverage under this warranty shall pay the age pro rata charge and all freight and shipping costs.

THIS WARRANTY IS IN LIEU OF ALL PRIOR WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

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